

Leadership is crucial for Airport Transfer Cars Ltd.



- Airport Transfer Cars Ltd. focus mainly on transfers in London and its surroundings
- They are all working together trying to achieve professional success
- Investors in People was exactly what they needed to become a more efficient team

What was the IIP motivation?

Airport Transfer Cars Ltd. recently achieved Bronze Accreditation. They focus on transfers in London and its surroundings.

The company has grown successfully in just a few years, and the number of employees has grown accordingly. Because of this they felt they needed to invest more in the quality of their management. After taking into consideration various options they decided that Investors in People was the best route.

It's very important to Airport Transfer Cars Ltd that all employees have a strong working relationship in order to provide a smooth minicab transfer. This can only be achieved by a highly effective communication system between all involved. Leadership is crucial and Investors in People was the perfect opportunity for improving their management skills.

What was the impact?

After achieving Investors in People Bronze Standard they observed an increase in positive feedback from their customers and staff have become more aware of their impact on the entire transport service. By obtaining transparency in their internal communication process their employees have been more active.

How did IIP help?

The encounter with Investors in People was exactly what they needed in order to become a more efficient team. The interviews allowed their employees to take a closer look at the working environment and acknowledge the need for progress.

Airport Transfer Cars Ltd. are aiming for a higher accreditation at their next IIP assessment.

“It's very important that all of our employees have a strong working relationship in order to provide a smooth minicab transfer”

lonel Tanasa
General Manager

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